CD ROM Drive Problems Kent M. Savage, Phoenix, AZ, USA

I had been having major problems reading Nautilus CDs, but early this week I spent a significant amount of time on the phone with Insight about my Texel CD player, finally realizing that there were probably problems with the drive. I got the new drive today and wow!! I suddenly have no more problems with Nautilus CDs. I do appreciate the time spent by your Tech Support people. I'm glad it has finally been resolved.